Pre-Bid Queries & Clarifications

Page No. and Term No.	Asked specification and conditions	Query	Clarification
Page 19 point 12	Should be capable to check dual authorization of users/patrons with RFID Card + Thumb Print	Is library/institute already using any RFID card, if yes, please share the specifications to check compatibility.	It is hereby clarified that, academy requires Facial recognition as well as Smart Card based authentication for the KIOSK. No Thumb impression is required. However, the proposed product should be technically capable of future upgradation, if required. (Please refer Corrigendum- and Addendum dated 01.01.2026)
		Please provide no. of patrons/users registered with library accordingly we can provide the Thumb Printer detection unit/reader.	Approximately 800 users are registered with NIA Library currently and number of users are bound to increase in future.
Page No.10	The tenderer shall visit and inspect the site and obtain all information on his own responsibility and at own cost, which may be necessary for the purpose of quoting and submitting the tender. No excuse or ignorance as to site conditions and local information shall be accepted after awarding of the contract.	Visit is compulsory before tender submission? Please clarify	A site visit prior to bid submission is not compulsory. However, bidders are advised to visit the site, to ensure clarity about site conditions and implementation required. This will help in accurate estimation & smoother execution.
Page no. 1	An amount of Rs.500/- (non-refundable cost of downloaded tender form) and Rs. 1,00,000/- (Earnest Money Deposit)	We are registered in MSME/NSIC for exemption of EMD fee. Copy attached. Request you to check and confirm the exemption.	Tender terms & conditions as published shall prevail.
Page No. 30	Annexure V - Technical Evaluation Checklist	Do we need to submit this document? Please confirm.	It is hereby clarified that all documents marked as mandatory on the e-tender portal must be uploaded by the bidder.
Page No. 16	List of approved Makes.	As this is an open tender, mentioning specific vendor names may create a perception of partiality. Equal opportunity should therefore be ensured for all eligible and capable RFID vendors in India.	The OEM/Vendor names mentioned are purely indicative. OEMs/Vendors offering equivalent or superior technically compliant products are eligible, subject to fulfilment of all tender conditions.

Page No. 11	Bidder/OEM should have average annual turnover of Rs. 3 Crore (Minimum) in the last three financial years. The copies of Audited Accounts / Balance Sheet, Profit & Loss Account along with Income Tax Returns for the last three years shall be attached with the Tender.	Regarding exemption from mentioned turnover conditions.	Tender terms & conditions as published shall prevail.
Page No. 3	RFID Vendors should have local technical and service support in Pune/Maharashtra.	Absence of registered service centre in Pune/Maharashtra but availability of dedicated and experienced service engineer based in Pune.	As per the tender document prompt technical as well as service support is required.