



# WORKSHOP ON MOTOR THIRD PARTY CLAIMS

22-24 August, 2022



For the last decade, Motor Third Party Insurance segment has grown from INR 9, 679 to 43,254 crore in 2022, constituting nearly 20% of the non-life insurance business. Though a predominant segment, next only to Health Insurance, Motor TP is also a large contributor to underwriting losses affecting the bottom line of companies.

The stakeholders involved in the motor third party insurance ecosystem are many, requiring close monitoring by the insurers for effective portfolio management. There have been major developments in the Motor TP space over the last five years including the amendments in the Motor Vehicle Act (increased penalties for various violations; No fault liability compensation of 5 lakhs and 2.50 lakhs for death and grievous injury respectively, time limit for filing cases, new sections on preparation of AIR, Scheme for golden hour, Protection of good Samaritan, settlement by insurance company and procedure); Landmark Supreme Court judgements, regulatory changes, highest number of road accidents in India increasing frequency and severity of claims, all impacting the portfolio.

The programme for three days, will facilitate and empower participants to understand various aspects of motor third party insurance and their handling to enable them to provide better service and make the portfolio sustainable.

## Objectives

The programme aims to equip participants with knowledge and understanding of

- M.V. Act and other laws
- DAR
- Medical knowledge for assessment of non-fatal injuries
- Written statements, pleading & proving the defences available, effective recovery
- Role of Insurers, Advocates, Investigators, Police, Judiciary and MVD in the management of TP claims

## Contents

### Understanding and appreciation of

- Overview of Motor TP Portfolio
- MV Act, CMV Rules, CPC
- DAR
- Essential Medical knowledge to handle T.P. claims & assessment of non-fatal injuries
- Important Supreme Court Judgements and their implication in Motor TP Cases
- Drafting, Pleading and court procedures in MACT Cases
- Moot Court

- Identifying disputed and undisputed cases for speedy settlement
- Lok Adalat, conciliatory & alternate dispute mechanisms
- Role of Officers, Police, investigators, hospitals & judiciary in T.P. claims management process

## Participants' Profile

Officials handling Motor Third Party claims posted in Head Office, Regional Offices, Claims Hubs, Operating Offices of Indian and foreign public & private sector General Insurance Companies.

Fees	Resi	Non-Resi
Organisations from India, Nepal & Bhutan	<b>Rs. 34,400</b> +18% GST	<b>Rs. 20,640</b> +18% GST
FAIR Members/Organisations from SAARC countries	<b>\$ 464</b> +18% GST	-----
Organisations from other countries	<b>\$ 600</b> +18% GST	-----

- Indian participants can either pay via net banking or through the payment gateway link provided.
- Overseas participants should pay through net banking & share the UTR details at the email id given.

## Bank Details for remittance of Fees

Account	National Insurance Academy
Bank	Bank of Maharashtra
Branch Code	1121
Type of Account	Savings
Account Number	20008885848
IFSC Code (Indian participants)	MAHB0001121 <a href="https://www.niapune.org.in/payments">https://www.niapune.org.in/payments</a>
SWIFT Code (Overseas participants)	MAHBINBBOCP

## Programme Coordinator

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## Contact

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